

TRADESUPPLY – 2024 SUPPLY TERMS FOR SEATING & FURNITURE

Tradesupply is the official wholesaler of Teknik Office products to Ireland and Northern Ireland.

These products are very different to the existing laser toner products you buy from us so we cannot offer the same Tradesupply support you're accustomed to.

Please see below for the service parameters for all furniture items for 2024.

Replacement Parts Service

TS will endeavour to deliver the goods in a clean and tidy manner. Occasionally these items can be damaged during the delivery process.

Any chairs purchased that have a faulty part will be serviced by a replacement parts process (FOC).

1. For structural parts essential to the build of the product, Teknik will send you the part direct to yourself.
2. For non-crucial parts with faults or slight blemishes these will be replaced by Tradesupply within 5-10 working days'.

Where a replacement part will not remedy the issue, a full replacement or refund of the product can be approved by Tradesupply.

